

# INFORMATION BROCHURE





# STEX

Your freight specialist for

**SPECIAL TRIPS**

**EMERGENCY LOGISTICS**

**DIRECT TRANSPORTS**

**JUST IN TIME**





## ENSURES YOUR **PRODUCTIVITY**

Whether it's the delivery of extremely urgent spare parts or time-critical assembly material on the construction site – we always deliver on time and on schedule, because we are always on the move for you.

# STEX

**0800 / 1127839**

**GERMANY**

**+ 49 30 / 235 9157 00**

**INTERNATIONAL**

## **SAFELY** TO YOUR SITE

Construction sites are often confusing – tight time windows, difficult access or limited unloading options cause stress and require optimal planning and logistics.

You have come to the right place – with our individually tailored freight services, you secure a considerable cost advantage.

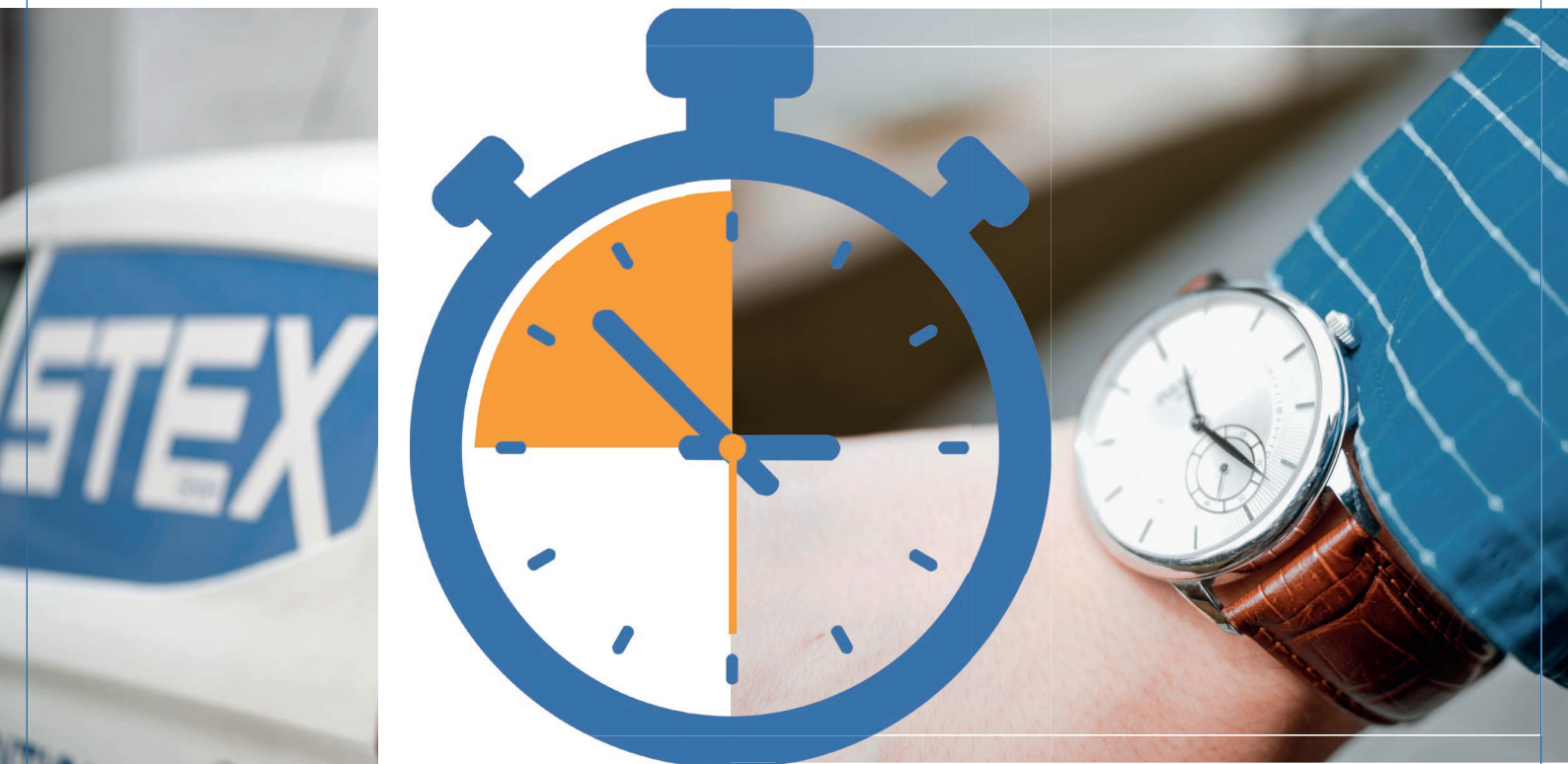




## OUR FREIGHT SOLUTIONS HIT THE MARK

As a problem solver when it comes to special transports, we have extensive and long-standing experience.

We work with you to develop tailor-made solutions for individual applications and are always prepared to react to changes at short notice.



## IDEAL PARTNER FOR JUST IN TIME

Our nationwide network of reliable partners ensures that a vehicle is available to you within approximately 60 minutes – across Europe!

You also gain planning security thanks to our high punctuality!



# STEX

Fixed dates at top rates!

Use our online price calculator:  
[stex-gmbh.com/en/express-shipping-costs-price-calculator](https://stex-gmbh.com/en/express-shipping-costs-price-calculator)

Determine your freight rates quickly  
and easily and place an order!

Your advantages with STEX:

Planning security

Cost savings

Punctuality

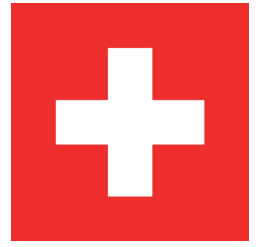
Time savings

Express speed

and much more



# SPECIAL TRIPS TO CUSTOMS AREAS?



We carry out your special trips in the following customs areas: Switzerland, UK, Turkey. In addition to transport to the destination, our full service includes the complete organization and handling of customs matters at the border and at the inland customs office upon request.

With STEX, your shipment reaches its destination. Fast, uncomplicated and without losing time at customs.





# YOUR COMPETENT PARTNER FOR TRADE FAIR AND EVENT LOGISTICS

Our competence regarding trade fairs and events includes the complete transport of assembly and presentation material and similar goods related to trade fairs – on request up to your trade fair stand by means of a lifting platform and lift truck. Are you looking for an even more individual solution? No problem! We are happy to consider all your wishes in your personal offer.



# VEHICLES



## CADDY

Loading space: 170 x 110 x 120 cm

Payload: up to 600 kg

Loading: Rear

Possible upgrades:

- Thermo



## TRANSPORTER

Loading space: 370 x 150 x 170 cm

Payload: up to 800 kg

Loading: Rear

Possible upgrades:

- Thermo
- ADR (up to 1,000 points)



## PLATFORM TRUCK WITH COVER

Loading space: 480 x 220 x 240 cm

Payload: up to 1,400 kg

Loading: Side and rear

With upgrade lifting platform:

Loading space 420 x 210 x 220 cm

Payload up to 1,200 kg

Possible upgrades:

- Lifting platform
- ADR (up to 1,000 points)
- Overhang



## TRUCK

Loading space: 610 x 245 x 250 cm

Payload: up to 2,140 kg

Loading: Side and rear

Possible upgrades:

- Lifting platform
- ADR (up to 1,000 points)
- ADR (over 1,000 points)
- Edscha (roof loading)



## SEMI-TRAILER TRUCK

Loading space: 1,360 x 245 x 270 cm

Payload: up to 25,500 kg

Loading: Side and rear

Possible upgrades:

- ADR (up to 1,000 points)
- ADR (over 1,000 points)

## YOUR SERVICE PACKAGE INCLUDES:

- one hour waiting time for free
- professional load securing
- timely status updates
- seamless shipment tracking



# ORDER FLOW



## CALCULATE PRICE ONLINE:

You will receive quick and clear price information from us. By entering all the data, you can then place your order.



## ORDER CONFIRMATION:

You will receive a binding order confirmation within a few minutes. In the confirmation, you can find all the essential details about the transport order.



## PICKUP:

We will pick up your freight as requested at the pick-up address. Thanks to seamless shipment tracking, we keep you informed about the transport at all times.



## DELIVERY CONFIRMATION AND BILLING:

After unloading, you will immediately receive the delivery status. Your payment to us concludes the successful transport order.

# LOADING EXAMPLES

Lattice box and EPAL (Euro pallet)



Lattice box: 124 x 83.5 x 97 cm

(Weight: approx. 70 kg)



EPAL: 120 x 80 x 14.4 cm

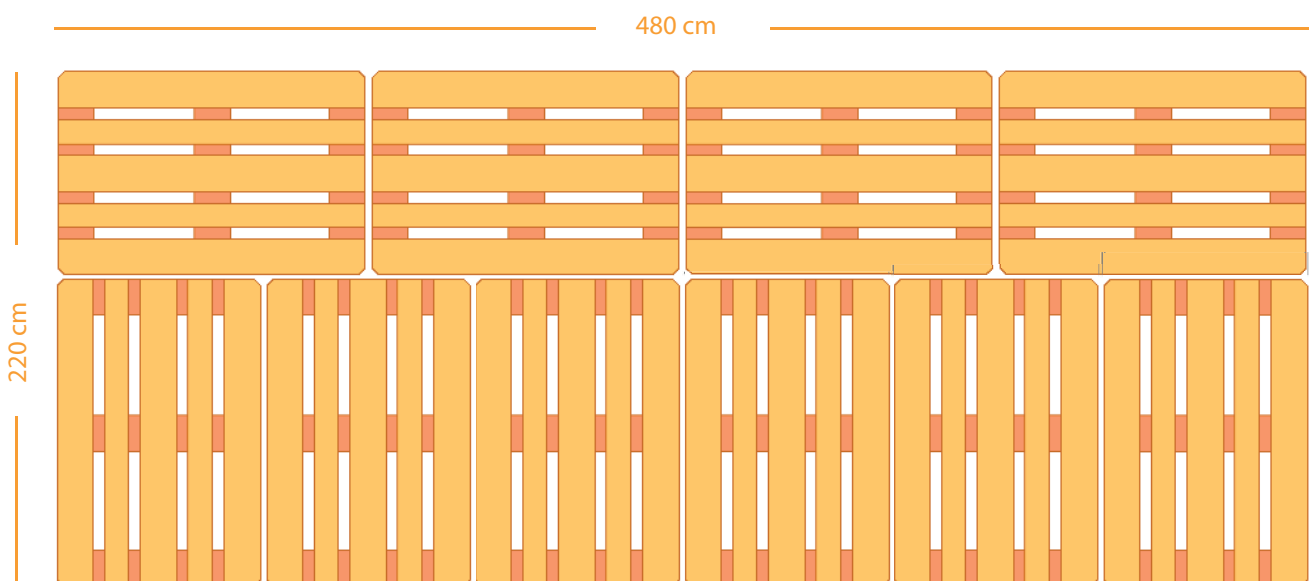
(Weight: approx. 20 kg)



**EXAMPLE:  
PLATFORM TRUCK WITH COVER**

Loading dimensions:

max. 480 x 220 x 240 cm





# 33 GOOD REASONS

1. Express speed – Your transports at top speed. Because, as you know, time is money. Whether quotation, order confirmation, communication or pickup and delivery at record speed – Save time!
2. Fair price – Express and direct transports can be truly inexpensive. Experience the fairest price-performance ratio in the transport sector due to a wide range of vehicle types and a variety of options that are tailored and optimized precisely according to your needs.
3. Planning security – Unpredictable situations are prevented by absolute punctuality in transport planning. Your transport will be monitored by the minute and you will be automatically informed of the current status by email or telephone.
4. Calculable – Enjoy simple and individual price calculation using the online price calculator. Every day, for 24 hours. At binding prices!
5. Reliable – Sleep soundly thanks to competent all-in-one solutions from a single source. Save time with holistic transport solutions for every occasion.
6. Time savings – Easily commission your transport solution on the go. It only takes a few minutes and the most basic information and your courier vehicle sets off. Even via mobile phone or tablet, all around the clock!
7. Flexibility – Choose your individual and suitable solution from a variety of vehicles and upgrades: whether customs clearance, trade fair transport, fixed date, transport of dangerous goods, self-loading with lifting platform and many more.
8. Quality – Countless internal quality regulations and independent external quality checks guarantee you transport services at the highest level. Ongoing tests and random checks make a lasting contribution to ensuring the level of quality you are used to.
9. Permanent availability – You can reach a competent and motivated contact person 24/7 by phone. You can also determine your freight price online at any time and commission us directly. Find your transport solution in less than 10 minutes.



10. Automatic status updates – Automatic status updates make it easier for you to communicate and plan with your customers and suppliers. Impress your business partners with constant and proactive flow of information.

11. Individual advice – You will always receive individual advice and tailor-made freight solutions. For every situation and every challenge. Your individual client advisor will always be happy to assist you.

12. Environmental protection – Environmental protection is important. For this reason, we do not use paper and send you order confirmation, status updates, delivery receipts and invoices exclusively by e-mail.

13. Freedom of contract – Always remain independent and flexible. Test top quality at transparent prices without any obligation. From the first transport on!

14. Goal-oriented solutions – Your goods have to reach their destination quickly, and here you will immediately find an individual, uncomplicated and targeted solution for every challenge. Many different types of vehicles are in use for you at all times, all across Europe.

15. Personal advice – You will receive personal support at all times in exploring your options and also in developing a long-term and tailor-made transport solution. Don't leave anything to chance!

16. Data protection – Not only your goods are perfectly protected. State-of-the-art IT guidelines and the strictest implementation of the GDPR also protect your data. From entering data in the price calculator to delivery and invoicing.

17. Reviewed – Customer satisfaction is a matter of decency at STEX and is a matter close to our hearts. The independent customer reviews at eKomi and Google clearly show this.



18. Fair partner – Always dealing fairly and solution-oriented with customers and business partners on equal footing is part of the good tone. This applies to every business transaction and every transport.

19. Social – Thank you! With your help, we have been able to successfully support a large number of social projects and institutions for many years. Part of the transport price is donated regularly and gladly. Your suggestions are expressly desired!

20. Clear and transparent – Clear and transparent rates save an enormous amount of time. Combine your individual transport solution freely and clearly.

21. Clear and understandable – The order is placed solely on the basis of our terms and conditions. All other costs such as tolls, diesel, standard insurance, notifications, etc., are already included in the freight price.

22. Cost savings – Thanks to highly flexible and fast transport solutions, you save money. Effectively ensure your processes and business processes through just-in-time deliveries, prevent follow-up charges and downtime before they even arise.

23. Tailor-made – Leave nothing to chance and rely on tailor-made transports and seamless communication. Excellent tour planning allows you to benefit from a price advantage from the first order on.

24. Safety – Production bottlenecks, belt downtimes and similar situations are a thing of the past! Safe and reliable transport services protect you from this and also guarantee you noticeable cost savings with the least effort.

25. International – An international vehicle network consisting of more than 7,000 express vehicles all across Europe gives you the flexibility you deserve every day. In Germany and Europe!

26. Your opinion matters – Nothing is perfect just because it's always been that way. Would you like to express criticism or make a suggestion for improvement? Feel free to share your feedback with us. Because as a customer, you know best what would make you even happier.

27. Your success – You deserve state-of-the-art solutions that support your success. Delight and convince your customers with deliveries at record speed as well as with the best service and cutting-edge solutions – Always up to date.

28. Expertise – Benefit from decades of expert knowledge. Competent know-how will provide you with perfect solutions. With us, you're in the best hands, from quotation calculation to transport execution.

29. Consistent focus – Your own and your customers' satisfaction is our highest goal. Smart transport solutions are designed for simplest execution and excited customers. The focus lies on communication, speed and security!

30. Well-founded systems – Intelligent processes and software solutions offer you the ideal combination of speed and security. Due to automatic status updates, 24-hour price calculators, GPS-monitored vehicles, and more.

31. Discretion – On request, you can order neutral deliveries and pickups free of charge. Customer protection and data protection are of paramount importance at all times and are carried out according to your wishes.

32. Ongoing training – Continuously trained and tested drivers as well as freight professionals of the highest qualification are available for you. Your advantage: the fastest and most reliable transports of the highest quality and the smartest freight solutions around the clock.

33. Job training – At our company! We provide training in a variety of professions to ensure that you continue to have competent specialist staff at your disposal at all times in the future. Do you want to be a part of it? Please feel free to apply!

## CONTACT

[stex-gmbh.com/en/](https://stex-gmbh.com/en/)

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